# Sample Chronological Résumés

Use the following two sample Chronological Résumés as a guide. Review the JobSearch Guides: How to Write a Résumé and Components of a Résumé.

Mary A. Adams
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## Job Objective

Customer Service representative with a major bank or lending institution. A position utilizing leadership, communication and analytical abilities.

#### **Summary of Qualifications**

- Adept in areas of financial transactions and sales.
- Skilled in office procedures, bookkeeping and banking operations.
- Proficient in the operation of office equipment and computers.
- Trained in Quicken, Quick Books, Microsoft Word and Excel and Tax Cut (a computer accounting system).
- Excellent oral and written communication skills.

#### **Professional Experience**

## Bookkeeper/Administrative Assistant, Henry Construction Company, Anytown, VA, 2010 - present

- Maintain all financial records of company.
- Manage accounts receivable, payable, employee payroll and customer invoicing.
- Produce quarterly and annual financial reports.
- Implement and operate computerized bookkeeping system.

#### Sales Associate, Yourtown Department Store, Yourtown, VA, 2004 - 2010

- Provided customer service to over 150 customers daily.
- Received inventory, stocked shelves and maintained records for reorders.
- Operated Hewlett Packard 1000 electronic register system.
- · Organized all daily closing procedures for the department.

#### Newspaper Delivery Person, Yourtown Daily News, Yourtown, VA, 2001 - 2004

- Increased customer base from 65 to 250 people.
- Managed all record keeping and accounts for route.
- Opened new accounts and provided daily customer service.

#### **Education**

**Associate Degree** Yourtown Business College, Yourtown, VA

Majored in business management and banking procedures.

Additional course work in accounting, customer relations and statistics.

#### **Additional Skills and Accomplishments**

Debate champion in high school.

Fluent in Spanish.

Earned financing for education through part-time and summer work while maintaining 3.50 G.P.A. in school.



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# Sample Chronological Résumé

James R. White 134 Main Street Yourtown, IA 99999 (999) 555-0009 jrw@internet.net

# **Job Objective**

A sales position which utilizes my excellent communication skills and organizational abilities.

# **Work History**

2008 - present Sales Representative - Harrison Pharmaceutical, Anytown, IA 99999

- Service customer accounts in a six-state area.
- Responsible for establishing two new accounts per month.
- Increased revenues in service area over 120%.
- Suggested new products and researched sources for new inventory.

#### 1999 - 2008 Sales Associate - Carson Industries, Yourtown, IA 99998

- Provided service to customer base of 1500 people.
- Managed all product requests and orders for the office machine division.
- Communicated with store managers to achieve customer satisfaction.
- Served as a liaison for customers between sales and service divisions.

#### 1992 - 1999 Assistant Manager - S & O Hardware, Yourtown, IA 99998

- Managed store when store manager was not present.
- Managed sales, stocking, inventory ordering and closing procedures.
- Assisted in the implementation of in-store promotions.
- Supervised three sales associates.

#### **Education**

**B.S.** Communications and Marketing, Yourtown University, Yourtown, IA 99998 **A.A.S.** Business Administration, Anytown Community College, Anytown, IA 99998

#### **Special Skills and Accomplishments**

- Received award from Carson Industries for the most increase in sales by any salesperson in a six-month period.
- Proficient in the use of computerized accounting and inventory-tracking systems.
- Financed college education through part-time and summer employment.
- Trained in mediation and conflict resolution skills.